



STORMWATER

FAQs

TABLE OF CONTENTS

Stormwater Program Questions	3
What is MS4?.....	3
Why has the importance and cost of stormwater management increased?.....	3
What aspects of stormwater must be addressed to meet these new regulations?	3
What are Structural Stormwater BMPs?.....	3
How do I affect stormwater runoff?	4
What is Impervious area?	4
What is an illicit discharge and how do I report one?.....	4
Stormwater Utility Fee Questions.....	5
How did you come up with the cost of the Stormwater Utility Fee?.....	5
Is everyone in the Borough charged the stormwater utility fee?.....	5
Why not just include the stormwater program costs in our property taxes?.....	5
How much is the Stormwater Utility Fee?.....	5
Where does the money collected from the Stormwater Utility Fee go?.....	5
Can I appeal how much I'm being charged?.....	5
Is there a way to reduce my fee?	6
How are impervious area estimates determined?	6
There are no storm sewers on or near my property. Why should I pay a fee?	6
How will properties be billed?	6
How is unoccupied property treated?	6
Why should I pay for rain falling on my property?	6
how do i report my stormwater concerns?	6

STORMWATER PROGRAM QUESTIONS

WHAT IS MS4?

MS4 stands for “Municipal Separate Storm Sewer System.” This system is owned and operated by a public body, in our case the Borough of Conshohocken, and includes inlets, basins, man-made channels, culverts, storm drains, and various other stormwater collection and conveyance facilities.

WHY HAS THE IMPORTANCE AND COST OF STORMWATER MANAGEMENT INCREASED?

In the United States, the Environmental Protection Agency (EPA) is charged with regulating stormwater pursuant to the Clean Water Act (CWA). Portions of the stormwater requirements of the federal CWA are administered under the Pennsylvania Department of Environmental Protection’s (PADEP) Municipal Separate Storm Sewer System (MS4) Program. As part of our MS4 permit, Borough is faced with new unfunded mandates, resulting in new, and higher expenses over the five-year permit cycle, for the Borough to improve water quality. Similarly, based upon the year of installation and system materials used (such as corrugated metal pipes), there is a growing amount of degradation of stormwater infrastructure and increased cost to replace assets. Higher intensity storms are also impacting the community, causing increased repair costs and creating a need for additional capacity to be built into the system to protect public health and private property.

WHAT ASPECTS OF STORMWATER MUST BE ADDRESSED TO MEET THESE NEW REGULATIONS?

The Borough is required to complete pollutant reduction projects and implement Best Management Practices (BMPs) to reduce pollutant loadings entering our local waterways. In addition, there are six Minimum Control Measures (MCMs) that the Borough is mandated to follow, each containing their own set of BMPs. The six MCMs are listed below with examples of their BMPs:

1. Public Education and Outreach on Stormwater Impacts: Distribute educational materials in the form of a newsletter, flyer, or a website that includes general stormwater educational information.
2. Public Involvement and Participation: Provide opportunities for residents to participate and provide input in the form of public meetings or other events.
3. Illicit Discharge Detection and Elimination: Develop and implement a plan for the detection, elimination, and prevention of illicit discharges to the storm sewer system.
4. Construction Site Stormwater Runoff Control: Develop, implement, and enforce an erosion and sediment control program for construction activities that disturb one or more acres of land.
5. Post-Construction Stormwater Management (PCSM) in New Development and Redevelopment: Develop, implement, and enforce a program to address discharges or post construction stormwater runoff from new development and redevelopment areas. Applicable controls could be the use of structural BMPs such as vegetated swales and detention basins.
6. Pollution Prevention and Good Housekeeping: Develop and implement an operations and maintenance (O&M) program that includes training components and plans to reduce polluted runoff from municipal operations.

WHAT ARE STRUCTURAL STORMWATER BMPS?

While some BMPs—or Best Management Practices—are administrative or operational in nature, such as public education or street sweeping, others are structural and are used to improve water quality by reducing contaminants that enter local waterways. Structural BMPs are designed to reduce stormwater volume, peak flows, and nonpoint source pollution through evapotranspiration, infiltration, detention, and filtration.

Examples of structural BMPs include stream bank stabilization, detention basin retrofits, rain gardens, bio swales, permeable pavement, street sweeping, and installation of community rain gardens.

HOW DO I AFFECT STORMWATER RUNOFF?

Stormwater management involves managing rainwater that is not absorbed by our lawns and gardens. Impervious surfaces on your property impact the volume, rate, and pollutant load of stormwater runoff that will be managed by the Authority. Also, household tasks such as car washing and use of fertilizer can impact stormwater quality.

WHAT IS IMPERVIOUS AREA?

Impervious area is any surface which prevents or greatly reduces infiltration of water into the ground. This includes **ADD EXAMPLES FROM RULES, RATES, REGULATIONS DOCUMENT.**

WHAT IS AN ILLICIT DISCHARGE AND HOW DO I REPORT ONE?

The Environmental Protection Agency (EPA) defines illicit discharges as “any discharge to the storm sewer system that is not composed entirely of stormwater.” Illicit discharges can be from car wash wastewater, spills from roadway accidents, failed septic systems, and improper disposal of household toxins and detergents. These substances can either enter our waterways through direct connections or indirect connections. It is always good to monitor the stormwater inlets near your property. If you see someone dumping, please call the **Borough/Authority Office at XXX-XXX-XXXX.**

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STORMWATER UTILITY FEE QUESTIONS

HOW DID YOU COME UP WITH THE COST OF THE STORMWATER UTILITY FEE?

The Authority worked with the Borough and community to evaluate the stormwater program needs. Importance of stormwater management, level of service, and condition of stormwater assets were all considered. Known problems, scheduled stormwater improvements, and projects necessary to comply with regulatory requirements were used to project stormwater management expenses over the coming years. Ongoing administrative and operational expenses were also considered. These stormwater program costs were divided by the impervious area estimates in the Borough to come up with the Stormwater Utility Fee.

IS EVERYONE IN THE BOROUGH CHARGED THE STORMWATER UTILITY FEE?

The fee will be paid by all property owners who own developed property in the Borough, whose property has impervious surfaces over 300 sf. Tax exempt properties will be charged because it is a fee and not a property tax. Property taxes are based on the assessed value of the property whereas the stormwater utility fee is based on impervious area. Tax-exempt properties will be charged a stormwater utility fee similar to other utilities including electric, water, and sewer.

WHY NOT JUST INCLUDE THE STORMWATER PROGRAM COSTS IN OUR PROPERTY TAXES?

The stormwater fee is based on the amount of impervious area rather than assessed property value, so the cost is assigned to the properties that have a greater impact on stormwater runoff. There is no correlation between assessed property values and the amount of impervious surface on a given property. This makes it inequitable to base the stormwater fee on the assessed value of the properties. An advantage of a fee-based system is that credits can be offered to property owners. The Borough of Conshohocken Authority has developed a credit policy to provide fee reductions to property owners. A credit cannot be offered on a tax-based system.

HOW MUCH IS THE STORMWATER UTILITY FEE?

The amount will differ depending on how much impervious area is on a property. The fee structure is shown below.

	ERU	Monthly Fee
Single Family Residential	1	\$10.00
Non-Single Family Residential	Multiple of ERU (1,540 SF IA) rounded to nearest tenth	Varied - billed for impervious area using multiples of ERU (i.e. Property with 4,620 SF IA = 3 ERU = \$30.00)

WHERE DOES THE MONEY COLLECTED FROM THE STORMWATER UTILITY FEE GO?

All stormwater revenue will be placed into a dedicated fund used only for the Borough of Conshohocken Authority's stormwater program.

CAN I APPEAL HOW MUCH I'M BEING CHARGED?

If you believe you are being incorrectly charged, you may submit an appeal to have this information reviewed. The Credit and Appeals Manual provides information on how to submit an appeal. Further information and applications can be found on the Authority's website.

IS THERE A WAY TO REDUCE MY FEE?

Yes. The stormwater utility fee will allow for credits. Credits are a percent reduction in the stormwater utility fee for offsetting utility program costs.. The Credit and Appeals Manual provides further information. The credits include:

- Peak Rate/Volume Control Structural Best Management Practice
- Rain Barrel Rebate
- Education Credit
- Stormwater Partnership Credit

HOW ARE IMPERVIOUS AREA ESTIMATES DETERMINED?

Aerial orthophotography of the entire Borough was developed. This orthophotography was converted for the use in Geographic Information Systems (GIS) software. In GIS, the impervious area features were identified and plotted throughout the Borough. County GIS data showing parcel boundaries was overlaid with the impervious area dataset to determine the estimated amount of impervious area per property.

THERE ARE NO STORM SEWERS ON OR NEAR MY PROPERTY. WHY SHOULD I PAY A FEE?

Even if your property has never flooded and/or there are no nearby storm sewers, the stormwater that flows off your property must be managed by the Borough of Conshohocken Authority. Stormwater management is a community-wide service that benefits the whole Borough, and the program costs need to be distributed to all property owners. The fee will also help cover other services provided by the Authority, such as stormwater system maintenance and permit compliance. Since there are additional services provided by the Authority, property owners who manage the majority of stormwater onsite will still pay a fee to help cover the additional services provided by the Authority beyond their property lines.

HOW WILL PROPERTIES BE BILLED?

For properties with an existing Sanitary bill, the Stormwater Fee will be an additional line item on the existing bill. For properties without an existing sanitary bill, a new stormwater bill will be issued quarterly. These bills will be mailed by Borough of Conshohocken Authority.

HOW IS UNOCCUPIED PROPERTY TREATED?

If the unoccupied property contains impervious area (vacant residential structures, empty commercial/industrial buildings, driveway, etc.), it will be charged. These properties continue to generate stormwater runoff just the same as an occupied property.

WHY SHOULD I PAY FOR RAIN FALLING ON MY PROPERTY?

Property owners are not being charged for rain falling on their property nor is the fee tied to the quantity of rainfall. Instead, the charges are correlated to stormwater runoff associated with impervious area on the property. As rain falls on impervious surface, it collects pollutants. The amount of pollutants contained in stormwater can be correlated to the amount of impervious surface on your property. Additionally, proper stormwater management is vital to ensuring flood risk is minimized. Through the implementation of the fee, a dedicated funding source will be in place to help manage stormwater.

HOW DO I REPORT MY STORMWATER CONCERNS?

Property owners can submit stormwater concerns directly to the Authority's stormwater department/online forum. Contact information/the online forum can be found on the Authority's website.