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News and Information for Customers of the Borough of Conshohocken Authority

Volume IX Issue 4 Spring 2023



Authority Finds New Home

The Borough of Conshohocken Authority Administrative Office moved its administrative and finance offices to Borough Hall on March 27. The move allows for smoother operations for our customers, who can undertake multiple municipal functions at one location.

With the relocation, the Authority will no longer have a lockbox outside of the Authority building. All check and money order payments

can be dropped off in the lockbox that will be located outside of the Borough Hall entrance. If you cannot locate the lockbox outside, or should you have any questions or concerns, you may bring your payment to the second floor.

Our new address is:
Borough of Conshohocken Authority
400 Fayette Street, Suite 200
Conshohocken, PA 19428

BOARD MEMBERS

JANENE REILLY Chair

CAROL SMITH Vice Chair

TINA SOKOLOWSKI Secretary

APARNA CHHIBBER GEORGE BASS

MEETINGS

April 25
May 23
June 27
July 25
August 22
September 26
October 24

Meetings are held in the Borough Hall: 400 Fayette Street Conshohocken

Meeting time 6:30 pm



Authority Welcomes New Utility Employee

The Borough of Conshohocken Authority would like to introduce our newest employee, Nasire Birch. Nasire began working at the Authority on October 31 as a Utility Person. He is being cross-trained in the Operations and Collections departments.

Nasire is attending classes to obtain his DEP

Wastewater Operators License. He will take that exam in May 2023. From Pottstown, Nasire graduated from Pottsgrove High School and attended classes at Montgomery Community College for graphic design. His hobbies include sports, art, and fashion.

Welcome aboard, Nasire!

Rising Costs Result in Sewer Rate Hike

The Authority board has worked hard to contain costs and keep sewer rates as low as possible. However, in the last three years since the last rate increase, our supply, utility, and labor costs have greatly increased. Inflation and increased material and management costs have impacted our bottom line as a public utility as well.

Rising costs have unfortunately resulted in the need for the Authority to implement minimal rate hikes. The following have increased effective Jan. 1:

- Conshohocken service area: 8% increase in 2023 with annual 9% increases through 2026
- West Conshohocken service area (which has a higher rate than the Conshohocken service area): 6% in 2023 and an additional annual increase of 5% through 2026.

The rate increases amount to an aver-

age \$5.94 per quarter for Conshohocken customers and \$14.78 for West Conshohocken customers.

These increases were determined by a formal rate study performed by Howard J. Woods & Associates, LLC in April 2022 at the request of the Conshohocken Borough Authority. For due diligence, the Authority conducts periodic independent rate studies to monitor our projected revenue and our anticipated expenses.

For more information on the study, please visit https://www.conshohocken-authority-rate-study-2022.pdf

The Authority works hard to keep costs down and has used state grants and development funds to manage rates in the past. These funding revenues have been invaluable in managing our costs, but may

not be available in the future as development in Conshohocken is subsiding.

Our current and proposed Authority rates for a typical residential customer have been compared to peer utilities throughout the region. The Authority's current rates are 30% lower than the median value for peer utilities and are also significantly lower than the charges typical of large investor-owned utilities.

The Conshohocken Borough Authority has operated and managed a safe and well-run public utility serving the area for over 20 years since its construction under a federal grant. As part of the critical system that helps provide clean water to residents, we have continually maintained and upgraded our plant and approximately 48 miles of pipes. These rate increases will help directly provide our community with continued good service by our dedicated staff.

